

Library Loans Online



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The Museums, Libraries and Archives Council

Agenda

- Background
 - Accessing books in your local library
 - Accessing books from other library authorities
- The changing nature of service delivery
- The MLA Library Loans Online Feasibility Study
- Next steps

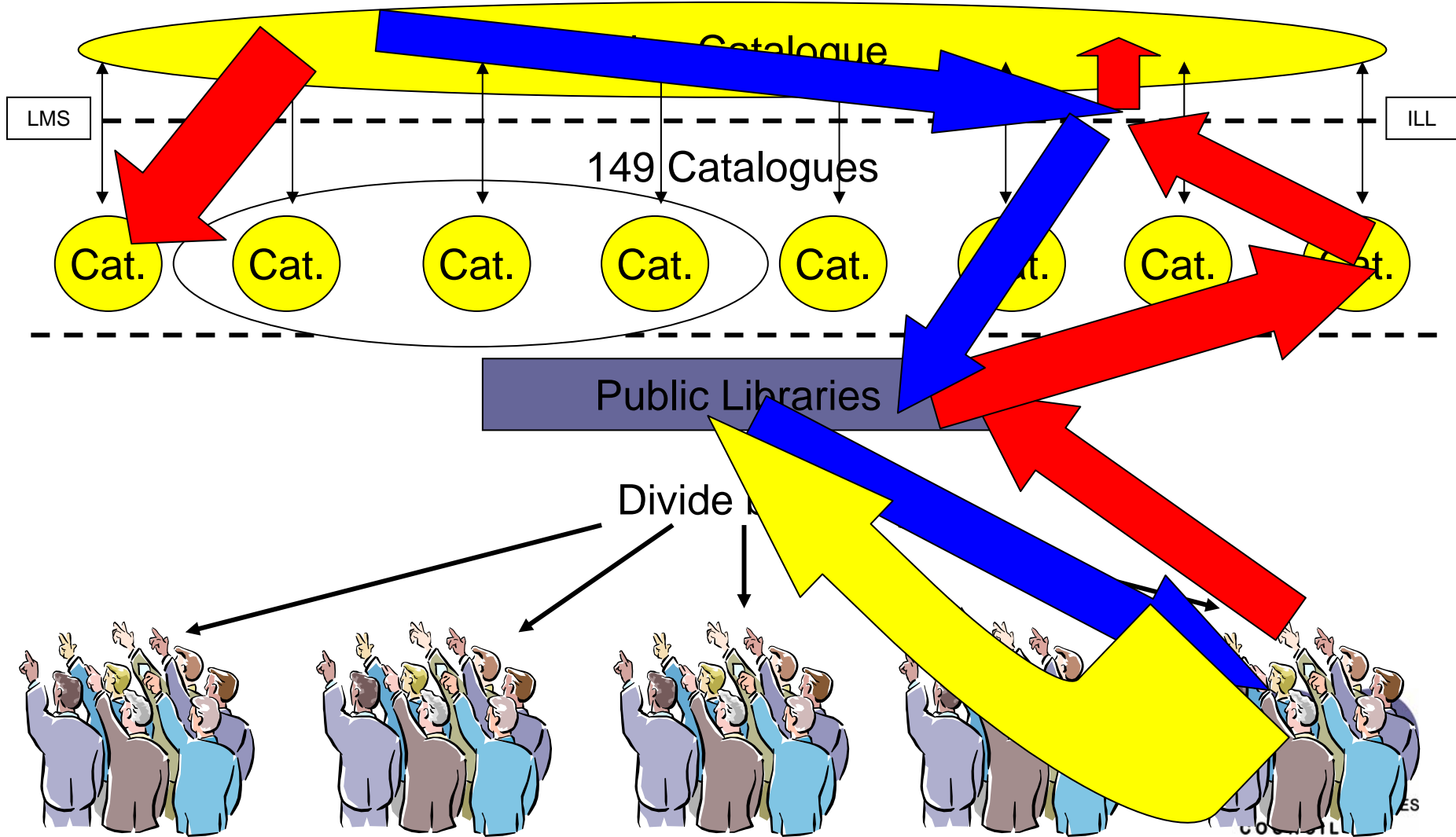
Accessing books in your local library

- Searching conducted in library by user or staff
- Search can be conducted at home
- Search across all libraries in the local authority
- Physical visit required

Accessing books from other library authorities

- Search conducted by library staff
- Charged for service
- Physical visit still required

The public libraries 'connection'



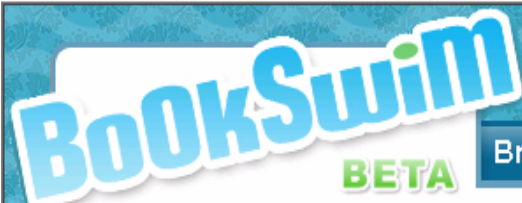
The current system

Good Points

- It works!
 - Established mechanism
 - Staff familiarity
- Clear audit trail
- Established agreement between all library authorities

Less Good

- Can take many weeks to fulfil requests
- Back office staff intensive
- Underused
- Requires dedicated transport system
- Charging discrepancies



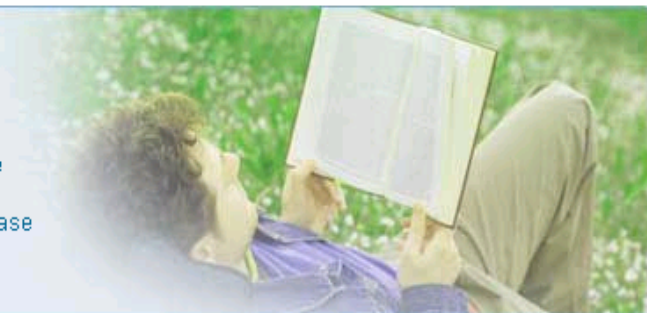
Enter Title, Author, ISBN search

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Don't Buy Books, Rent Them!

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» **Make a Pool at BookSwim**

Here's how it works: add desired books to your Pool, and then we ship them to you! Enjoy the books for as long as you want with *no late fees!*

» **Join BookSwim today**

Check out our plans and start saving!

1



Tell us what books you want.

2



We ship them to you.

3



You enjoy them without late fees.

4

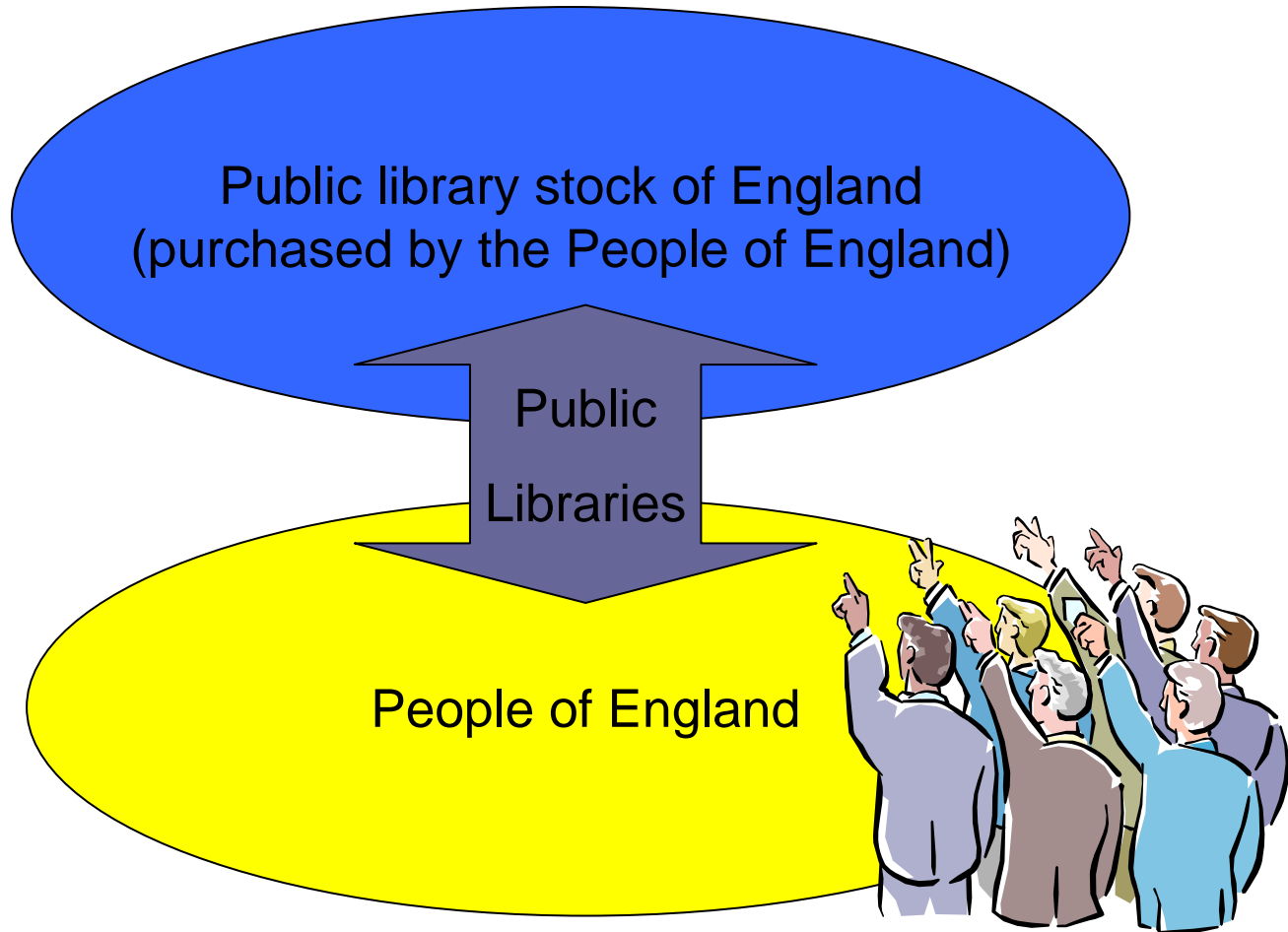


You return them.

Most Popular



What if...?



How might this work?

- One interface to national holdings.
- One simple search
- ‘Borrow now’
- Payment
 - Standard service
 - Premium service
- Post Office/other delivers
 - Nearest library
 - Home / prepaid envelope

Potential benefits

- A nationally marketable service for all public libraries
- A service that is tailored to the user
- A 21st Century style delivery
- New ways for library stock to work
 - Book prizes
 - National campaigns
 - OP republishing?
 - Windows to stock categories (e.g. large print)
- Our public libraries killer app?

The Library Loans Online Feasibility Study

- Two broad sections
 - Professional issues
 - Implementation models
- Stakeholder interviews
- Six month study
- Publish December 2007

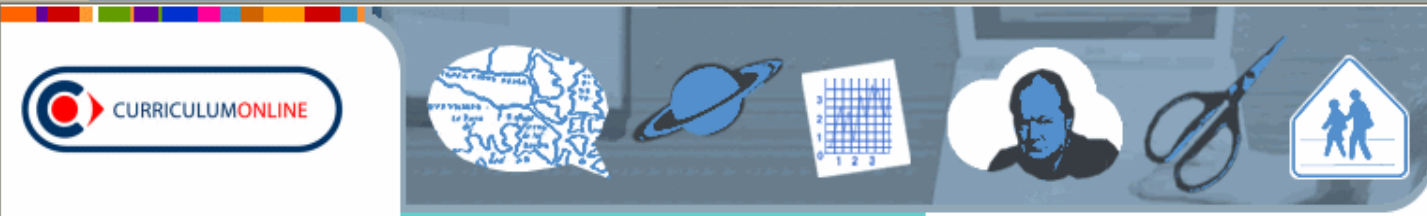
Key Findings (1)

Can it happen?

- YES!
- Pieces are in place:
 - Stock/union catalogues etc.
 - New ways of accessing live catalogues
 - Transaction technologies
 - Library staff
 - Delivery (PO or other)
 - Access to internet (People's Network or home/work)

Key findings (2)

- Total support for a national Library Loans Online system
- LLO to be a 'charged for' service
- Current ILL costs £15 per item
- Membership divide
- Need for user research
- Need for sub-national pilot
- Need for one organisation to lead



Business education and economics

Home / Business education and economics / Search Results

- Home
- What are eLCs?
- Why teach with ICT?
- What is a...?
- How to...
- Case studies
- User stories

Subject search

Search by supplier

Search by title

- Login / Register
- Wishlist
- Links
- Guided tour
- Feedback
- About us
- Brochures
- Help
- Sitemap

Search criteria:

Year 10, management

65 results [More search options](#)

Sort by:

With Evaluations

Priced A Lesson

Free A Unit

Both A Year

Any

Showing Results 1 to 25

Business Studies Multimedia Workpack 01
Management and Motivation [resource details]

Holdsworth Associates Ltd

From the BBC Series 'Back to the Floor', the programme 'Man on the Move' on dvd or mpeg. Excellent supporting teaching materials can be used on your school's network.

Age: 14-15 year olds | Resource Type: Open Activity ?

Add to wishlist

Priced

Resource covers **A Unit**

Library Loans Online

Book 1

Book 2

Book 3...



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- ▶ [Other links](#)

مرحبا

NHS Direct Online Health Encyclopaedia

Smoking (quitting)

1. [Introduction](#)
2. [Treatment](#)
3. [Why should it be done?](#)
4. [Facts](#)
5. [Risks](#)
6. [Recommendations](#)
7. [Getting help](#)
8. [Side effects](#)
9. [References](#)
10. [Selected links](#)
11. [Support organisations](#)

Introduction

If you smoke, giving up is probably the greatest single step you can take to reduce your risk of serious illness and death. Seven out of ten smokers say that they want to stop, but most believe they will not. However, more than half of all smokers eventually manage to stop smoking.

Smoking is the biggest cause of death and illness in the UK. More than 120,000 people die each year from diseases caused by smoking.

Smoking is a major contributor to many serious diseases, such as heart disease and lung cancer. It is also a very expensive habit for the nation, costing the NHS and the taxpayer up to £1.5 billion every year.

Search

 Go

Tools

- ▶ [Alphabetical index](#)
- ▶ [Printer friendly page](#)
- ▶ [Send to a friend](#)

Library Loans Online

Book 1

Book 2

Book 3...

31 January 2006
[Accessibility help](#)
[Text only](#)

Family History

Who Do You Think You Are?

bbc.co.uk/history

BBC Homepage

[History Homepage](#)

Topics

- [Ancient](#)
- [Church & State](#)
- [Science & Discovery](#)
- [Society & Culture](#)
- [Wars & Conflict](#)

Resources

- [History TV & Radio](#)
- [Interactive Content](#)
- [Reading Room](#)
- [Timelines](#)
- [Historic Figures](#)
- [History for Kids](#)

Practical History

- [Archaeology](#)
- [Family History](#)
- WDYT YA?**
- [Start Your Research](#)
- [Your Photos](#)
- [Video: How to...](#)
- [Your Region](#)
- [History Trails](#)

Community

- [Messageboard](#)



Who Do You Think You Are?
Embarking on your family history research can be a daunting prospect. This section is packed full of useful information to help you on your way to making some fascinating discoveries.

BBC Radio Events
Details of the **Family History weekend**, hosted by local BBC radios stations.

Celebrity Gallery



Who Do You Think You Are?
Six new celebrities set out to discover their family history. As ever, there are plenty of secrets, scandals and surprises waiting to be revealed.

Message Board

Get expert research tips, share advice or discuss the programmes on the **message board**.

Video: How to Get Started

Dr Nick Barratt offers hands-on advice on family history research in a series of **video guides**.

Start Your Own Research



Your Family History Gateway
This easy-to-use tool gives you instant access to the best family history resources available. Discover the origins, everyday lives and family secrets of your ancestors.

Record Sheets

Handy **printable documents** to help you keep track of your research.

Family History Trail



Take a Learning Journey
A step-by-step guide to the resources and...

Your Photos

Do you have a photo that tells a story about your family's past? **Add** it to the gallery or **browse a**



Library Loans Online

Book 1

Book 2

Book 3...

Borrow Now



Park in pictures

See the latest photos of activity on the Olympic Park - updated regularly
> View the latest Park photos

join in

> What will you achieve by 2012? Challenge yourself now!



paralympic games

27 July - 12 August 2012: 1728 days to go | 2012 Paralympic Games 29 August - 9 September 2012: 1761 days to go

Library Loans Online

- Book 1
- Book 2
- Book 3...

Borrow Now

In the news



The 2012 blog

All the world's a stage

Posted by Bill, Culture and Events Chief today

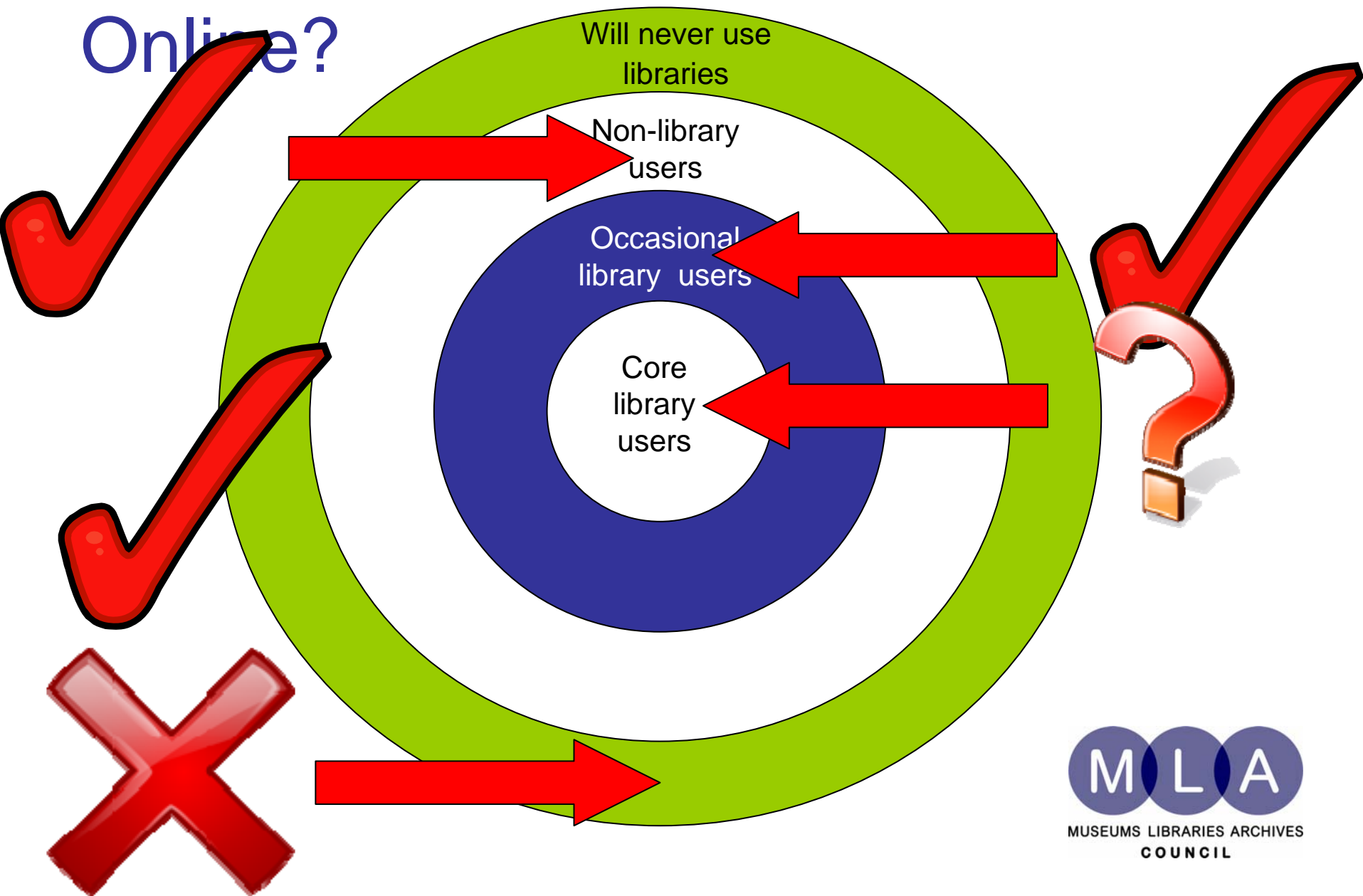
Creating a cultural programme for everyone

Posted by Steve, Culture team yesterday

Next steps

- Publish report!
- Construct Business Case
- User research
 - Not focus exclusively on library users
 - Office blocks etc
 - Assess appetite for Library Loans Online
 - Willingness to pay
 - How much?

Who might use Library Loans Online?



Finally..

- The road ahead
 - How can we work backwards and redesign library process around the ‘user in control’ principle?

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